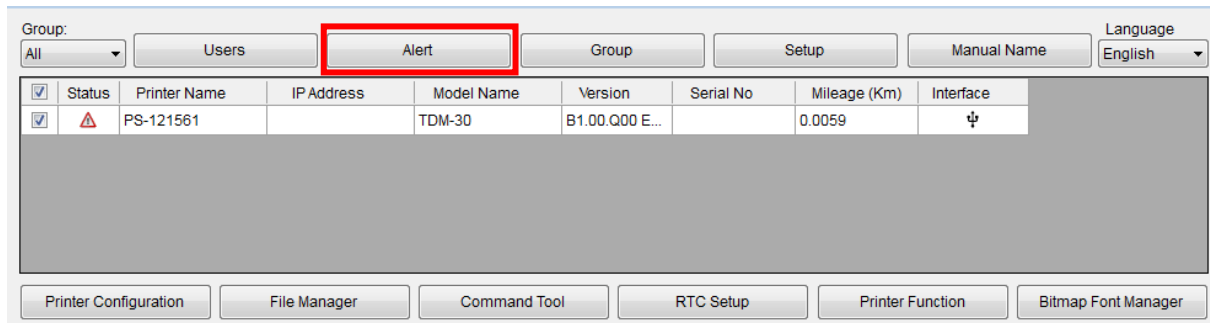


## How to use Printer Management to get alert log file

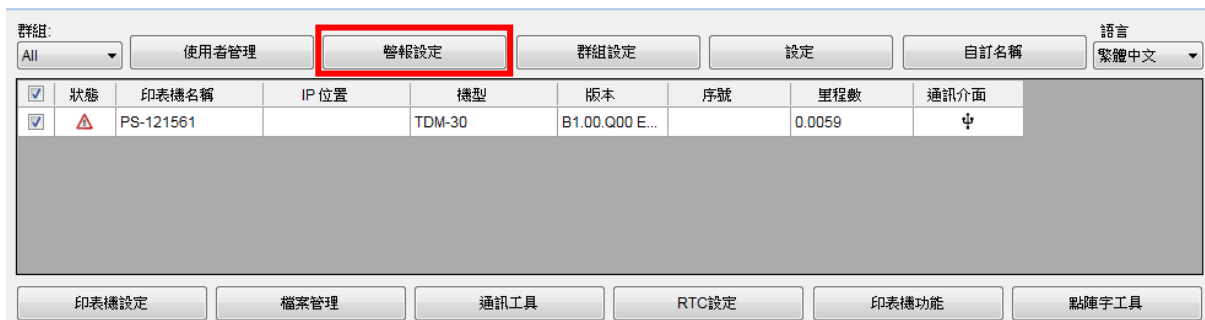
### 如何使用 TPM 工具產生 log 檔

1. Click "Alert" button.

點擊"警報設定"按鈕。



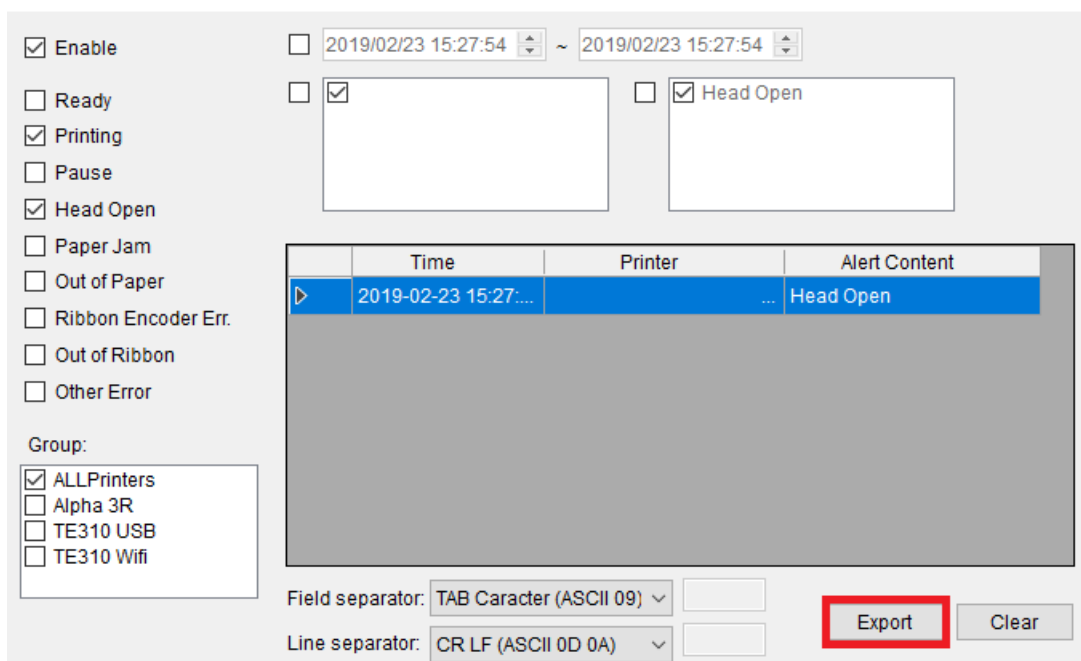
The screenshot shows the 'Printer Management' web interface. At the top, there are several navigation buttons: 'Users', 'Alert', 'Group', 'Setup', 'Manual Name', and 'Language'. The 'Alert' button is highlighted with a red rectangle. Below the navigation bar is a table with columns: Status, Printer Name, IP Address, Model Name, Version, Serial No, Mileage (Km), and Interface. The first row shows a printer with status 'Alert' (indicated by a red triangle), name 'PS-121561', model 'TDM-30', and version 'B1.00.Q00 E...'. At the bottom of the interface, there are several menu buttons: 'Printer Configuration', 'File Manager', 'Command Tool', 'RTC Setup', 'Printer Function', and 'Bitmap Font Manager'.



The screenshot shows the 'Alert Setting' sub-page of the Printer Management interface. The navigation bar at the top includes buttons for '使用者管理', '警報設定', '群組設定', '設定', '自訂名稱', and '語言'. The '警報設定' (Alert Setting) button is highlighted with a red rectangle. Below the navigation bar is a table with columns: 狀態 (Status), 印表機名稱 (Printer Name), IP 位置 (IP Address), 機型 (Model Name), 版本 (Version), 序號 (Serial No), 里程數 (Mileage), and 通訊介面 (Interface). The first row shows a printer with status 'Alert', name 'PS-121561', model 'TDM-30', and version 'B1.00.Q00 E...'. At the bottom, there are menu buttons: '印表機設定', '檔案管理', '通訊工具', 'RTC設定', '印表機功能', and '點陣字工具'.

2. Click "Export" button.

點擊 "匯出" 按鈕。



The screenshot shows the 'Alert Log' configuration and export interface. On the left, there is a list of alert types with checkboxes: 'Enable', 'Ready', 'Printing', 'Pause', 'Head Open', 'Paper Jam', 'Out of Paper', 'Ribbon Encoder Err.', 'Out of Ribbon', and 'Other Error'. The 'Enable' checkbox is checked. To the right, there is a date and time range selector set to '2019/02/23 15:27:54 ~ 2019/02/23 15:27:54'. Below this, there are two large empty boxes, likely for filtering or additional settings. At the bottom left, there is a 'Group' section with checkboxes for 'ALLPrinters', 'Alpha 3R', 'TE310 USB', and 'TE310 Wifi'. The 'ALLPrinters' checkbox is checked. In the center, there is a table with columns: 'Time', 'Printer', and 'Alert Content'. The first row shows a time '2019-02-23 15:27:...', a printer name '...', and an alert content 'Head Open'. At the bottom, there are 'Field separator' and 'Line separator' dropdown menus. The 'Field separator' is set to 'TAB Character (ASCII 09)' and the 'Line separator' is set to 'CR LF (ASCII 0D 0A)'. The 'Export' button is highlighted with a red rectangle.



啟用

待機中

列印中

暫停

印表機開啟

紙張卡紙

紙張用盡

碳帶轉速錯誤

碳帶用盡

其他錯誤

群組:

GROUP1

GROUP2

GROUP3

2019/02/23 15:45:36 ~ 2019/02/23 15:45:36

Head Open

時間	印表機	警報內容
▶ 2019/02/23 15:45:...	...	Head Open

欄位分隔: TAB Character (ASCII 09)

行分隔: CR LF (ASCII 0D 0A)

**匯出** 清除